

8.9 GLOSSARY OF USEFUL ORGANISATIONS

Article 26: a project of the Helena Kennedy Foundation

HKF exists to overcome social injustice and ensure access to higher education by providing financial bursaries, mentoring and support to disadvantaged students from the further and adult education sectors, enabling them to complete their studies in higher education and move on successfully into employment.

Helena Kennedy Foundation
Room 243A, University House,
University of East London,
Stratford Campus,
Water Lane, Stratford,
London, E15 4LZ
Central number: 0207 223 2027

<http://www.hkf.org.uk/hkf-awards/article-26-awards>

Asylum Aid

Asylum Aid was founded in 1990 to provide desperately-needed legal representation to those fleeing persecution abroad. They have provided legal advice to more than 30,000 people in the last twenty years, and are committed to continuing this work. Research, policy consultations and public campaigns all contribute to Asylum Aid's work, as well as advocacy with government, MPs, the media and the public.

The advice line offers free one-off advice to individual asylum seekers and to any organisations working with asylum seekers and refugees.

Club Union House
253-254 Upper Street
London, N1 1RY
Central number: 0207 354 9631
Advice line (Tues 1300-1600 and Thurs 1000-1230): 0207 354 9264

http://www.asylumaid.org.uk/pages/our_aims.html

AVID: Association of Visitors of Immigration Detainees

AVID is the national network for volunteers and groups visiting those detained under Immigration Acts in the UK. We are a membership network, with 19 member visitors groups (over 400 volunteers) as well as many individual members, who give their time to befriend and support immigration detainees across the country. Our members visit in every Immigration Removal Centre (IRC) in the UK, but also in 'Short term' holding facilities and even mainstream prisons. All visitor groups are independent, but work with AVID and each other to share best practice and to promote a collective voice for change based on detainees' real life experiences.

Archway Resource Centre
1b Waterlow Road
London N19 5NJ
Contact number: 0207 281 0533
www.aviddetention.org.uk

B.I.D: Bail for Immigration Detainees

Bail for Immigration Detainees is a registered charity that works with asylum seekers and migrants to secure their release from detention. Their offices between them work with detainees in all removal centers in the UK, and with many immigration detainees held in prison at the end of their sentence.

28, Commercial Street
London, E1 6LS
Central number: 0207 247 3590
www.biduk.org

British Red Cross

The Red Cross supports refugees in a wide variety of ways, from offering emergency provisions to those facing severe hardship to giving orientation support and friendly advice to the most vulnerable. Central projects are focused on destitution, orientation, support for young people and women, family reunion and resettlement

UK Office
44 Moorfields
London, EC2Y 9AL
Central number: 0844 871 11 11
www.redcross.org.uk

CAB: Citizens Advice Bureau

With offices around the UK, they provide free, independent, confidential and impartial advice to everyone on their rights and responsibilities. Advice given spans debt, employment, welfare benefits and housing

www.citizensadvice.org.uk
Website to get advice or find your nearest office: www.adviceguide.org.uk

C.A.L.M: Campaign against Living Miserably

CALM, campaign against living miserably, exists to prevent male suicide in the UK. CALM offer a free, confidential and anonymous phone line and texting service, open 5pm – midnight, 7 days a week; they also offer information on their website covering a huge range of issues that may help, from eating disorders and sexuality to work issues and bereavement, and all things in between.

PO Box 68766
London, SE1P 4JZ
Help line: 0800 58 58 58
www.thecalmzone.net

CARA: The Council for Assisting Refugee Academics

CARA was established in 1933 by leading British academics and scientists of the day to provide refuge and support for academic colleagues who were being forced by Nazi discrimination and violence to leave Germany and Austria.

CARA assist academics who have been, or are, or are at risk of being, subject to discrimination, persecution, suffering or violence on account of race, religion, nationality, membership of a particular social group, or political opinion, to relieve needs among them and their dependants and ensure that their specialist knowledge and abilities can continue to be used for the benefit of the public.

They aim to advance education by supporting academics and their educational institutions in countries where their continuing work is at risk or compromised, to ensure that such academics and institutions can continue to fulfill their critical role as educators for the public benefit.

London South Bank University,
Technopark
90, London Road
London, SE1 6LN
Central telephone number: 0207 021 0880
Email: info.cara@lsbu.ac.uk
<http://www.cara1933.org>

Coram Children's Legal Centre

Coram Children's Legal Centre provides free legal information, advice and representation to children, young people, their families, carers and professionals, as well as international consultancy on child law and children's rights.

The Migrant Children's Project at Coram Children's Legal Centre promotes the rights of migrant, asylum-seeking and refugee children and young people and works to ensure that they receive the protection and support they need. We provide one-to-one advice through an advice line and outreach advice work, a range of free resources and online information, and training to practitioners working with young refugees and migrants.

48 Mecklenburgh Square
London
WC1N 2QA

Migrant Children's Project Advice Line: 0207 636 8505 (or contact mcp@essex.ac.uk)
Migrant Children's Project factsheets: http://www.childrenslegalcentre.com/index.php?page=migrant_children
Factsheet on right to work: http://www.childrenslegalcentre.com/userfiles/file/Employment_volunteering_30_04_13.pdf
Factsheet on limited leave to remain for unaccompanied asylum seeking children: http://www.childrenslegalcentre.com/userfiles/file/limited_leave_unaccompanied

[children_04_13.pdf](#)

Factsheet on the asylum and immigration process: http://www.childrenslegalcentre.com/index.php?page=faqs_asylum_process
www.childrenslegalcentre.com

Daycare Trust

The Daycare trust is a national charity that campaign for affordable, quality and accessible childcare. Its projects include advice for parents and research and campaign work.

The Family and Childcare Trust
2nd Floor, The Bridge
81 Southwark Bridge Road
London
SE1 0NQ
Central number: 0207 940 7510
www.daycaretrust.org.uk

Disability Rights UK

They work to strengthen the voice of disabled people to make their rights real, as an effective national organisation led by people with a wide range of impairments or health conditions

12, City Forum
250 City Road
London, EC1V 8AF
Central number: 0207 250 3222
Disabled Student's Helpline (Tues 11.20-13.30 & Thurs 13.30-15.30): 0800 328 5050
www.disabilityrightsuk.org

<http://www.disabilityrightsuk.org/personal-independence-payment-pip>

<http://disabilityrightsuk.org/employment-and-support-allowance-overview>

ECPAT UK

ECPAT UK is a leading children's rights organisation campaigning against child trafficking and exploitation in the UK and on its international aspects. In particular, they focus on the protection of trafficked children and children exploited in tourism and the prevention of such crimes in a number of ways.

Grosvenor Gardens House
35-37 Grosvenor Gardens
London, SW1W 0BS
Central number: 0207 233 9887
www.ecpat.org.uk

Employability Forum

The Employability Forum is an independent organisation that promotes the

employment of refugees and the integration of migrant workers in the UK.

Employability Forum works with specialist agencies across the country, employers and government, using evidence from its network to develop practical policy recommendations

356 Holloway Road
London, N7 6PA
Central number: 0207 697 4110
www.employabilityforum.co.uk

Freedom from Torture: Medical Foundation for the Care of Victims of Torture

Freedom from Torture, formerly the Medical Foundation for the Care of Victims of Torture, has been working for 25 years to provide direct clinical services to survivors of torture who arrive in the UK, as well as striving to protect and promote their rights

111, Isledon Road
London, N7 7JW
Central number: 0207 697 7777
www.freedomfromtorture.org

Gov.UK

Directory for all government services, for example benefits and tax credits. This website has replaced DirectGov.

Living costs for adults- to claim via Jobcentre Plus, Department for Work & Pensions: <https://www.gov.uk/contact-jobcentre-plus>

Earnings to-up- claimed through Her Majesty's Revenue and Customs: <http://www.hmrc.gov.uk/taxcredits/>

Living costs for children- claimed through Her Majesty's Revenue and Customs: <http://www.hmrc.gov.uk/childbenefit/> & <http://www.hmrc.gov.uk/taxcredits/start/who-qualifies/children/>

Housing costs- claimed from the local authority: <https://www.gov.uk/housing-benefit/overview>

Disability costs- claimed through the Department for Work and Pensions: <http://www.dwp.gov.uk/publications/specialist-guides/pip-toolkit/about-pip/forms.shtml>

For more information about universal credit see www.cpag.org.uk/universal-credit-factsheet
www.gov.uk

The Helen Bamber Foundation

The Helen Bamber Foundation is a human rights charity based in London, which was founded in 2005. Their specialist team of therapists, doctors and legal experts hold an international reputation for providing therapeutic care, medical consultation, legal protection and practical support to survivors of human rights violations.

Bruges Place,
15-20, Baynes Street (Entrance via Randolph Street)
London, NW1 0TF
Central number: 0203 058 2020
Email: reception@helenbamber.org
<http://www.helenbamber.org>

Home Office

The Home Office is a ministerial department, supported by 27 agencies and public bodies (including HOME OFFICE). It leads on immigration and passports, drugs policy, crime policy and counter-terrorism. The website has information on their work and policies.

<https://www.gov.uk/government/organisations/home-office>

MEDACT

Medact is a global health charity tackling issues at the centre of international policy debates. Led by its health professional membership it undertakes education, research and advocacy on the health implications of conflict, development and environmental change. It runs the Refugee Health Network (RHN), which aims to share information, resources and support for those trying to ensure that some of the most vulnerable people in the UK today receive the health care they need, which is increasingly threatened by the present changes in the NHS. Many members have years of professional experience and are willing to share this expertise with others.

The Grayston Centre
28, Charles Street
London N1 6HT
Central number: 0207 324 4739
Email: info@medact.org
http://www.medact.org/medact_information.php

For information about the Refugee Health Network: http://www.medact.org/ref_about_network.php

The Migration Observatory

Based at the Centre on Migration, Policy and Society (COMPAS) at the University of Oxford, the Migration Observatory provides impartial, independent, authoritative, evidence-based analysis of data on migration and migrants in the UK, to inform media, public and policy debates, and to generate high quality research on international migration and public policy issues. The website includes news and commentary, briefings, data and carts, policy primers and reports.

<http://www.migrationobservatory.ox.ac.uk>

NACCOM: agencies assisting asylum seekers to find housing

NACCOM is an informal network of agencies providing accommodation for migrants who have no recourse to public funds. These are people who have been made homeless and destitute. The website has details of up and coming meetings and of the regional projects that are involved.

www.naccomm.org.uk

NCADC: National Coalition of Anti-Deportation Campaigns

Founded in 1995, NCADC is a national human rights organisation which supports community-led campaigns for justice in the asylum and immigration system. NCADC can provide free and confidential information about campaigning to stay in the UK: they can give advice on the benefits and risks of a public campaign, campaign strategies, non-public campaigning options, and can help publicise a public campaign. NCADC cannot provide legal advice, or run a campaign, but they can provide you with the tools you need to campaign

NCADC

At Praxis Community Projects

Polt Street

London E2 0EF

Central number: 0207 749 7616

www.ncadc.org.uk

NUS: National Union of Students

The National Union of Students (NUS) is a voluntary membership organization. It is a confederation of [600 students' unions](#), amounting to more than 95% of all higher and further education unions in the UK. Through member students' unions, they represent the interests of more than seven million students.

NUS HQ

Macadam House, 275 Grey's Inn Road,

London, WC1X 8QB

Central number: 0845 5210 262

<http://www.nus.org.uk>

Refugee Action

Support asylum seekers and refugees by providing advice and support throughout the process. There are advice services and offices across England. See the website for full details

Victoria Charity Centre

11, Belgrave Road,

London SW1V 1RB

Advice line: 0800 917 2719

www.refugee-action.org.uk

Refugee Community Organisations (RCOs)

Refugee Community Organisations can be a useful support for asylum seekers keen to make links with people of a similar cultural or ethnic background. RCO's are local organisations, therefore we cannot print a definitive list. Contact local refugee organisations or carry out an online search for specific groups.

Refugee Council

With a number of offices and advice services (including separate councils for Scotland, Wales and Northern Ireland) the Refugee Council offers practical support to asylum seekers and refugees in the UK. Projects focus on asylum seekers, refugees, children, therapeutic casework, health befriending, refugee community organisations and working with partners

Head Office:

PO Box 68614

London E15 9DQ

Central number: 0207 346 6700

www.refugeecouncil.org.uk

Refugee Council Service Directory (to search for useful services in your region):

<http://www.refugeecouncil.org.uk/services>

Northern Ireland: <http://www.nicras.btck.co.uk>

Scotland: www.scottishrefugeecouncil.org.uk

Wales: www.welshrefugeecouncil.org.uk

RSN: The Refugee Support Network

RSN work with young people affected by displacement and crisis, enabling them to access, remain and progress in education at all stages of their migration journey. In the UK, they run educational mentoring schemes and offer education advice and support and social activities for young refugees, asylum seekers and victims of trafficking. These programmes work predominantly with separated children and young people, who are in the UK without a responsible adult. They also run a higher education programme, helping young refugees; asylum seekers and victims of trafficking who have the academic potential to go to university overcome the barriers they face.

Internationally, they are developing partnerships with local and international organisations in order to improve access to and quality of education for children who remain in, or return to regions of the world affected by displacement and crisis. Alongside these programmes we provide training, research and consultancy on issues connected to the education and experiences of young refugees, asylum seekers and victims of trafficking.

Suite 1.6, The Chandelier Building,
8, Scrubs Lane
London, NW10 6RB
<http://refugeesupportnetwork.org>

Samaritans

Samaritans Vision is that fewer people die by suicide. They work to achieve this vision by making it their mission to alleviate emotional distress and reduce the incidence of suicide feelings and suicidal behaviour

The Upper Mil
Kingston Road
Ewell, Surrey
KT17 2AF
24 Hour Support Line: 08457 90 90 90
www.samaritans.org

SERCO

SERCO is one of the main Home Office contractors, providing accommodation and support to asylum seekers.

Serco Group plc
Serco House
16 Bartley Wood Business Park
Bartley Way
Hook
Hampshire
RG27 9UY
United Kingdom
Main switchboard: 01256 745900
generalenquiries@serco.com
www.serco.com

STAR: Student Action for Refugees

STAR is the national charity of 12,000 students working to improve the lives of refugees in the UK, they:

- Volunteer at local refugee projects
- Campaign to improve the lives of refugees
- Educate people about refugees and asylum
- Fundraise to welcome refugees

Resource for London
356 Holloway Road
London N7 6PA
Central number: 0207 697 4130
www.star-network.org.uk

UCAS

UCAS provide application services across a range of subject areas and modes of study for UK higher education providers.

Rosehill
New Barn Lane
Cheltenham
Gloucestershire
GL52 3LZ
Undergraduate central number: 0871 468 0468
<http://www.ucas.com>

UKBA: The UK Border Agency

The agency was the department of the UK Home Office that dealt with visas and immigration as well as immigration enforcement. Even though it no longer exists and its functions are now dealt with by the Home Office, many asylum seekers and refugees will have documentation issued by the UKBA. Some might also have documentation issued by the UKBA's predecessors: the BIA (Border and Immigration Agency) and the IND (Immigration and Nationality Department).

www.ukba.homeoffice.gov.uk

UKCISA: UK Council for International Student Affairs

UKCISA monitor and influence government and education sector policy through close contact with senior officials, policy makers, MPs, partner organisations and sector bodies throughout the UK. They produce regular electronic and print publications which keep members and students up to date on current legislation, regulations and resources. They deliver high quality advice line services (for both members and students/members of the public) and training which both assist with immediate areas of difficulty and contribute to greater professional expertise.

9-17, St. Albans Place
London N1 0NX
Advice line: 0207 788 9214
www.ukcisa.org.uk

UNHCR: The UN Refugee Agency

For up-to-date facts and figures about refugees worldwide.

United Nations High Commissioner for Refugees
Case Postale 2500
CH-1211 Genève 2 Dépôt
Suisse
www.unhcr.org